

Dynaway Enterprise Asset Management 2510.1

Dynaway F&O

1 October, 2025

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Release Date	Versions
 26 Sep 2025	Updates for Mobile Client 2510.1.1 Updates for D365 Finance & Operations 2510.1.1


Note to Installation - Changed Number of Microsoft Versions Supported

Release 2507.1 is released for product version **10.0.43**. We are switching from release for three latest versions to release for the two latest versions. This enables new features from Microsoft to be available more quickly.


Note to Installation - Models Cleanup

Release 2507.1 contains cleanup of models, please see details in Installation Notes section.



1 Upcoming Changes

1.1 Dynaway Mobile Client Installation

This does not happen yet, but is a notice to inform you that it is coming.

The installation and update process for the Dynaway mobile clients will change.

We are striving to make it easier to manage the installation and upgrade process for the Dynaway mobile clients which will lead to updated installation guide, just one installation package no matter which mobile clients you are using, upgrading can be done with a simple script minimizing the risk of faulty input. We are also removing the need to update the web.config file of applications, but rather use environment variables in the Web app - these will also be manageable through a script.

Dynaway Planning Board

This is a notice to inform you that a change is coming.

The name will change to Dynaway Scheduling Board.

The interface will be a little bit different, but you are still able to do all the tasks you do today. One or two features may have a different flow, but more on that when we are releasing it.

We are welcoming any requests to see a walkthrough of what the Scheduling Board will look like as well as a demonstration of the current status. Feedback on these will become part of the decision making in what to focus on and what to change.

A preview version of the scheduling board is available in this release and can run alongside the current planning board.

2 Products Released October 2025

- Enterprise Asset Management
 - Advanced EAM
 - Analytics
 - Asset Service Management
 - Contractor Management
 - Maintenance Data Import
 - Maintenance Insights
 - Mobile Client - Planning Board
 - Mobile Client - Work Execution
 - Safe Work

Labels are in en-us only.

The deployment package has been built on:

- *Installed product version : 10.0.44*
- *Installed platform version : Update68*

The mobile applications have been tested on the following browsers, all browsers using the latest build at the time of release:

- **Desktop**
 - *Chrome version 140 on Windows 11 desktop*
 - *Edge version 140 on Windows 11 desktop*
- **Android**
 - *Chrome version 140 on Android phone (running Android 15)*
- **iPad**
- **iPhone**
 - *Safari for iOS 18.6.2*
 - *Edge version 140*
 - *Chrome version 140*

Known issues:

- *If using the Edge browser on iPhone or iPad, and signing in to your AD account, closing down the browser will delete all cached data for the application and the user has to synchronize all data again.*
- *On some Android phones the event telling the browser that the virtual keyboard is closed does not fire resulting in save buttons sometimes overlapping close/cancel buttons.*

Installation guide for mobile can be found here: <https://help.dynaway.com/mobile-eam/getting-started/>

3 Summary

In this version, of particular note are:

- **Mobile Client**
 - **Work execution:**
 - **Better performance on data initialization and full synchronization:** We have greatly improved the performance for data initialization (previously entity initialization) and full synchronization of data to users in cases where data contains high numbers of fault combinations and job variants.
 - **Table view for work, objects and requests:** It is now possible for the user to switch between card and table view in an effort to give a better overview on larger screens
 - **Scheduling board:**
 - **New preview version:** We are introducing a new preview version of the Scheduling Board (previously known as Planning Board) which will fully replace the existing Planning Board come January.
 - This must be installed in virtual path **scheduling** and can run alongside the current Planning Board.
 - *Note: This is not available for on-premise instance installations yet.*

4 Documentation

The following documents have been updated:

- **Advanced EAM**
 - [Copy maintenance sequence](#)¹
- **Mobile Apps: EAM**
 - [Mobile app set ups](#)²
 - [Cache saved search list](#)³

1. <https://help.dynaway.com/advanced-eam/maintenance-sequence/copy-maintenance-sequence/>

2. <https://help.dynaway.com/mobile-eam/getting-started/optimization-and-performance/>

3. <https://help.dynaway.com/mobile-am/getting-started/setup-mobile/#cached-saved-search-lists>

5 Installation Notes

5.1 Models Cleanup

We have cleaned up the number of models shipped. Models removed have been deleted. Please follow the Microsoft guides for deleting models:

<https://learn.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/dev-tools/models#deleting-a-model>

<https://learn.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/deployment/uninstall-deployable-package>

Here is an overview of the models removed:

Model Removed	Notes
Dynaway Lockout for EAM (DynawayLockoutEAM)	Removed, functionality not used
Dynaway Tagout for EAM (DynawayTagoutEAM)	Removed, functionality not used

6 Updates for Mobile Client 2510.1.1

Installation guide for mobile can be found here: <https://help.dynaway.com/mobile-am/getting-started/>

6.1 Module Configurations

Label	Description
Under the <i>General</i> → <i>Synchronization</i> node	
Concurrent pages	How many pages should be downloaded at a time. It is recommended only changing this if testing performance for paginated synchronization. The default value is 5
Page size	How much uncompressed data should be in each download from D365. It is recommended only changing this if testing performance for paginated synchronization. The default value is 2Mb
Paginated synchronization	This introduces a new way of synchronizing data to the work execution mobile client. For now it is here to allow a customer to turn it off to go back to the previous way in case of issues. It is recommended to leave this on. The default value is true
Synchronization frequency	This has moved from the <i>General</i> node and existing settings have been moved as well. It determines how often each running client will synchronize data from D365. The default value is 10 minutes

6.1.1 Work Execution

Key	Client Release Notes
DMO-13973 ⁴	General - Footer Button Availability Improved the size and positioning of footer buttons to account for software or hardware overlays on mobile devices that could otherwise make them difficult to click.

4. <https://jira.eg.dk/browse/DMO-13973?src=confmacro>

Key	Client Release Notes
DMO-14086 ⁵	Offline Inventory - Synchronization No Longer Fails Resolved an issue where large volumes of items and item information in Offline Inventory data could cause the synchronization process to stop working. Note that this fix applies only to synchronization running with <i>Paginated synchronization</i> which is enabled by default.
DMO-10361 ⁶	Synchronization Improved the synchronization flow and added new module configurations to make it significantly faster and more capable of handling large data volumes. • General > Paginated synchronization: Enabled by default to use the new synchronization process, but can be turned off if issues occur. • General > Concurrent pages: Defines how many concurrent download threads the web application uses. • General > Page size (MB): Defines how much uncompressed data is included in each page sent for synchronization. In most cases, the default values do not need to be changed.
DMO-14364 ⁷	Work Orders - Checklists The application will now retain default values filled from the Action menu, and the issue with Save button is resolved and now enabled for saving updates.
DMO-13577 ⁸	Work Orders - Create/Edit Purchase Requisition Resolved an issue where the purchase requisition form did not use the correct currency code from the selected vendor.
DMO-9747 ⁹	Work Orders - Purchase Requisition and Items - Create/Edit Page Users can now search values in the dimension selection dialogs when creating or editing a purchase requisition.
DMO-14464 ¹⁰	Work Orders - Work Status - Consider Jobs/Lines Without Schedule as Not Started The handling of mapping of work status to work order lifecycle state / work order stage has been modified. Previously jobs/lines with no schedule were considered to be in "Work completed" but now they are considered to be "Not started". With this change, a work order with multiple jobs or lines can have some scheduled and processed to "Work completed" while others remain in progress, and the work order will stay in its "In progress" state. Only when all jobs or lines are in "Work completed" or "Cancelled" will the work order transition to "Work completed."

5. <https://jira.eg.dk/browse/DMO-14086?src=confmacro>

6. <https://jira.eg.dk/browse/DMO-10361?src=confmacro>

7. <https://jira.eg.dk/browse/DMO-14364?src=confmacro>

8. <https://jira.eg.dk/browse/DMO-13577?src=confmacro>

9. <https://jira.eg.dk/browse/DMO-9747?src=confmacro>

10. <https://jira.eg.dk/browse/DMO-14464?src=confmacro>

Key	Client Release Notes
DMO-13947 ¹¹	Work orders - Items - Item registrations Users can now enter decimal values for number inputs in item registrations.

[8 issues](#)¹²

6.1.2 Planning Board

Key	Client Release Notes
DMO-5593 ¹³	Scheduling Board - Preview Release Preview release of the rebranded Scheduling Board (previously Planning Board). Overall, the feature set is the same in the Scheduling Board application as it is in the Planning Board application. Here are some changes from the Planning Board: • Improved general layout by hiding seldom-used features and grouping related features. • Improved flow for splitting schedules. • Improved overview when rescheduling. • Improved overview when managing teams. • Removed work order pool filtering on active draft. There are a couple of known issues in the preview release: • On first load, the scheduled work may overlap the calendar grid. • Adding planning notes requires the user to double click in a cell, We encourage everyone to try it out as the plan is to replace the current Planning Board application with this Scheduling Board application by the 2601.1 release (January 2026).

[1 issue](#)¹⁴

11. <https://jira.eg.dk/browse/DMO-13947?src=confmacro>

12. <https://jira.eg.dk/secure/IssueNavigator.jspx?reset=true&jqlQuery=project+%3D+DMO+AND+%28FixVersion+in+%28%272510.1.1+Dynaway+mobile%27%29+AND+component+in+%28EAM%29%29+AND+%22Include+in+client+release+notes%22+%3D+%22Yes%22+ORDER+BY+%22Client+release+notes%22+ASC+&src=confmacro>

13. <https://jira.eg.dk/browse/DMO-5593?src=confmacro>

14. <https://jira.eg.dk/secure/IssueNavigator.jspx?reset=true&jqlQuery=project+%3D+DMO+AND+%28FixVersion+in+%28%272510.1.1+Planning+board%27%29+AND+component+in+%28EAM%29%29+AND+%22Include+in+client+release+notes%22+%3D+%22Yes%22+ORDER+BY+%22Client+release+notes%22+ASC+&src=confmacro>

7 Updates for D365 Finance & Operations 2510.1.1

Key	Client Release Notes
DF O- 10 06 1 ¹⁵	Analytics - Data Entity EAM BI Planning Notes V2 A new data entity "EAM BI Planning notes V2" has been created to support possibility to export planning notes records when there are duplicated records. This data entity has unique index containing field "PlanningNoteRecId" (RecId of planning note record), which allows to export all records from planning note table.
DF O- 10 06 7 ¹⁶	Analytics - Data Entity EAM BI Stage Logs V2 A new data entity "EAM BI Stage logs V2" has been created to support possibility to export stage logs records when there are duplicated records. This data entity has unique index containing field "StageLogRecId" (RecId of stage log record), which allows to export all records from stage logs table.
DF O- 10 27 8 ¹⁷	Enterprise Asset Management - Bug Fix for Duplicate Records A bug fix has been implemented to prevent the creation of duplicate records in the following forms: "Preferred Workers" (Enterprise Asset Management > Setup > Workers > Preferred workers), "Responsible Workers" (Enterprise Asset Management > Setup > Workers > Responsible workers), and "Work Order Project Setup" (Enterprise Asset Management > Setup > Work orders > Work order project setup). This issue affected customers without the "Dynaway Asset Service Management" license, allowing duplicate records to be created. Duplicated records will NOT be automatically deleted, but new columns "Has duplicate record" have been introduced to each of the effected tables. <u>We recommend customers to review these tables and delete duplicate records.</u>
DF O- 10 18 5 ¹⁸	Enterprise Asset Management - Fixed Role "EAM Maintenance Worker" Not Aligned With License "Team Members" We have fixed alignment of security role "EAM Maintenance worker" with license "Team Members" by removing from related security privilege the entry point for standard Microsoft method "DimensionService.getAllDimensionsAll", which seems to be not needed. Now security role "EAM Maintenance worker" should be displayed as aligned with license "Team Members" in the Microsoft report "Licenses usage summary" (<i>System administration > Security > Security governance > Licenses usage summary</i>).
DF O- 10 16 4 ¹⁹	Enterprise Asset Management - Work Order Project Setup For extension purpose, you are now able to utilize a new field, Job Type, added to parent projects for work orders. Job type is not shown by default. This addition has no impact for existing setup, there is no need to data upgrade.

15. <https://jira.eg.dk/browse/DFO-10061?src=confmacro>

16. <https://jira.eg.dk/browse/DFO-10067?src=confmacro>

17. <https://jira.eg.dk/browse/DFO-10278?src=confmacro>

18. <https://jira.eg.dk/browse/DFO-10185?src=confmacro>

19. <https://jira.eg.dk/browse/DFO-10164?src=confmacro>

Key	Client Release Notes
DF O- 10 08 4 ²⁰	Enterprise Asset Management - Fixed Cannot Delete a Record in Journal When Closing Work Order A bug has been fixed related to the error "Cannot delete a record in Project journal" when closing started work order with some unposted work order journals. Problem was related to the exception which has been thrown when concurrent deletes appeared on the work order journals.
DF O- 10 05 8 ²¹	Enterprise Asset Management - Fixed Incorrect Project Created for Sub-Object A bug has been fixed related to creating automatically projects for new sub-objects. Currently when main project is specified for object in the page <i>Enterprise asset management > Setup > Enterprise asset management parameters > Objects > Project > Main project</i> and parameter "Project hierarchy" is set up to "Hierarchy" and parameter "Auto create projects" is set to "Yes", then when creating new sub-object the project created automatically for this sub-object is created correctly as a sub-project of the project assigned to parent object.
DF O- 10 10 8 ²²	Enterprise Asset Management - New Data Entity For Work Order Parent Projects A new data entity "EAM Work order parent projects V2" (version 2 of old data entity "EAM Work order parent projects") has been created. This data entity ensures that it is not possible to import to the system work order parent project record with project number or customer account which do not exist in the system, which would cause problems when creating work orders. Old data entity "EAM Work order parent projects" has been marked as obsolete and should not be used anymore.
DF O- 82 57 ²³	Mobile - Improved Data Synchronization Mobile synchronization of data can now updated using concurrent queries. This greatly improves performance.
DF O- 10 24 5 ²⁴	Mobile - Work Order Lifecycle State Display Setup An issue has been resolved where users were not able to save the color for work order lifecycle state if the organization did not have a valid license to Mobile planning board.
DF O- 10 10 1 ²⁵	Mobile - Fixed Synchronization Returning Empty Changes for Big Amount of Data Mobile synchronization sometimes returned empty changes when a large amount of data had to be synchronized in a single data page. In this version, improved synchronization is enabled by default, allowing concurrent handling of multiple data pages and resolving the issue.

11 issues²⁶

20. <https://jira.eg.dk/browse/DFO-10084?src=confmacro>

21. <https://jira.eg.dk/browse/DFO-10058?src=confmacro>

22. <https://jira.eg.dk/browse/DFO-10108?src=confmacro>

23. <https://jira.eg.dk/browse/DFO-8257?src=confmacro>

24. <https://jira.eg.dk/browse/DFO-10245?src=confmacro>

25. <https://jira.eg.dk/browse/DFO-10101?src=confmacro>

26. https://jira.eg.dk/secure/IssueNavigator.jspa?reset=true&jqlQuery=fixVersion+in+%28%22EAM+2510.1.1%22%29+and+%22Include+in+client+release+notes%22+%3D+%22Yes%22+order+by+cf%5B10200%5D%2C+Summary+*****&src=confmacro