



Dynaway
An EG Product

Welcome to today's session

New Features in Dynaway 2607.1

for Asset Management

YOUR PRESENTER



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Agenda

- 1 Welcome & Introduction
- 2 Advanced Asset Management
Advanced Maintenance Checklists
Maintenance Strategy
Contractor Management & Contractor AI Agent
Mobile Work Execution
Scheduling Board
Gantt Chart
- 3 Demo and Q&A



Advanced Asset Management

Work order report

- New section for Work order kits

Maintenance Requests – Maintenance downtime

- Create and manage maintenance downtime directly from requests
- Capture downtime start, duration, and reason codes
- Downtime follows the process and is linked when converting to work order

Work order report

Contoso Entertainment System USA

Page 1 of 3
7/16/2026
8:09 AM

Work order

Work order ID	Description	Work order type	Service level	Start date and time	End date and time	Worker
WO-000294	Change tire on forklift	Corrective	4 (Medium)	6/10/2026 03:28:33 pm	3/26/2026 08:00:00 am	-

Work order kits

Work order kit ID	Kit status	Packed	Packed by	Picked up	Picked up by
KIT-00010	Picked up	2/19/2026 01:34:08 pm	Thomas Krogh	2/19/2026 01:35:10 pm	Lucinda Worden

Lines for WO-000294 - Change tire on forklift

Line number	Asset ID	Asset type	Location	Maintenance job type	Maintenance job type variant	Trade	Maintenance downtime activities	Scheduled start
1	FL-03	Forklift	PP-05: Forklifts	Repair		Mechanic	No	3/12/2026 07:00:00 am

Notes

Description	Employee	Internal
Replace the damaged tire on the forklift. Remove the existing tire, install the new tire from inventory, ensure correct fit and pressure, and verify that the forklift is safe to operate after replacement.		



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Advanced Maintenance Checklists

Checklist Actions (Tasks)

- Configure checklist actions on task checklists
- Actions are triggered based on the task lifecycle
- Automatically create maintenance requests or work orders based on measurements and variables

Task Checklist Review

- Review failed and resolved task checklist lines
- Create requests or work orders directly from review
- Improved overview with asset, line number, and checked date
- Flexible query (not limited to failed checklists)

The screenshot displays the Dynaway maintenance checklist interface. The top section shows the 'DailyInspection' template with details such as 'Checks: 8' and 'Used for task: Yes'. Below this is a table of 'Maintenance checklist lines' with columns for Line number, Type, ID, and Name. The bottom section, titled 'Task lifecycle states', shows a table with columns for Lifecycle state, Name, Active, Edit functional locati..., Edit asset, and Process checklist. A red box highlights the 'Process checklist' column, which contains a checkmark for the 'Completed' state.

Line number	Type	ID	Name
6.0	Text		Check that safety covers are in place
7.0	Variable	PassFail	Emergency stop button functional
8.0	Text		Confirm no unusual noise or vibrations
9.0	Header		Operational Readiness

Lifecycle state	Name	Active	Edit functional locati...	Edit asset	Process checklist
Completed	Task completed				✓
Created	Task created	✓	✓	✓	
In progress	Task In progress	✓			
Planned	Task planned	✓			

Maintenance Strategy

New Interval Type – Heavy Vehicle OEM Service

- Generate schedules based on aggregated counter values
- Handles counter resets automatically
- Uses latest completed work order to adjust future schedules

Dynamic Scheduling

- Future schedules adjust based on execution
 - Completed early → schedules move earlier
 - Completed late → schedules move later
- Updates existing future work orders
 - Adjusts expected start date when not yet started

First execution of maintenance plan:

Counter date	Counter aggregated value (km)	Interval type 1500 km	Interval type 500 km	Completed counter aggregated value (km)	Completed work order actual end
01.01.2026	0				
15.01.2026	250				
01.02.2026	500		Schedule created (500)	400	25.01.2026
15.02.2026	750				
01.03.2026	1000		Schedule created (1000)		
15.03.2026					

Counter date	Counter aggregated value (km)	Interval type 1500 km	Interval type 500 km	Completed counter aggregated value (km)	Completed work order actual end
01.04.2026	01.01.2026	0			
15.04.2026	15.01.2026	250			
01.05.2026	01.02.2026	500			
15.05.2026	15.02.2026	750	Schedule created (900)	950	27.02.2026
01.06.2026	01.03.2026	1000			
15.06.2026			Schedule created (1400)	Schedule skipped (1400)	
			Schedule created (1900)		
			Schedule created (2400)		
			Schedule created (2900)	Schedule skipped (2900)	
			Schedule created (3400)		
			Schedule created (3900)		

Repeated from plan date

Repeated from start date

Repeated from last work order

Once from plan date

Once from start date

Once reached above (Counter only)

Once reached below (Counter only)

Linked from start date

Linked from last work order

Repeated on aggregated value (Counter only)

Once on aggregated value (Counter only)

Heavy vehicle OEM service (Counter only)

Repeated from plan date



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Contractor Management & Contractor AI Agent

Contractor Management

- Send work order updates to contractors (outbound emails)
- Manage communication via email

Contractor Management AI Agent

- Automatically process contractor email responses
- Update work orders based on replies
 - Update lifecycle state
 - Add notes from responses
 - Attach files sent by contractor

Flow

- From sending work → receiving feedback → updating work order

The interface displays several components:

- Contractors Panel:** Includes buttons for "Send email", "Outbound emails", and "Inbound emails".
- CONTRACTOR Details Panel:** Shows fields for Contractor (MCON003), Name (Kodiak Truck & Trailer Repair), Contractor contact person (000181), and Contact (Carl Krogh).
- Outbound emails Panel:** Displays a table of outgoing emails with columns for Contractor and Contact. The table lists "Kodiak Truck & Trailer Repair" and "Carl Krogh" multiple times.
- Inbound emails Panel:** Shows a table of incoming emails with columns for Subject and Agent. The table lists "RE: Work order WO-000658 - Monthly compressor condition" with "No action" and "Applied" status.
- Job lines Panel:** Displays a table of work orders with columns for Work order and Description. The table lists "WO-000658" and "Monthly compressor condition inspection".



Early adopters program

Running: Now- end of September



Early Access

Get hands-on with each AI agent before general availability integrate into your workflows from day one and stay ahead of the market.



Shape the Scope

Your real-world maintenance challenges directly influence feature design and priority. Your feedback determines what gets built and how it works in practice.



Financial Discount

Co-development partners receive a meaningful discount on AI agent licensing; a direct reward for your time, input, and commitment to innovation.



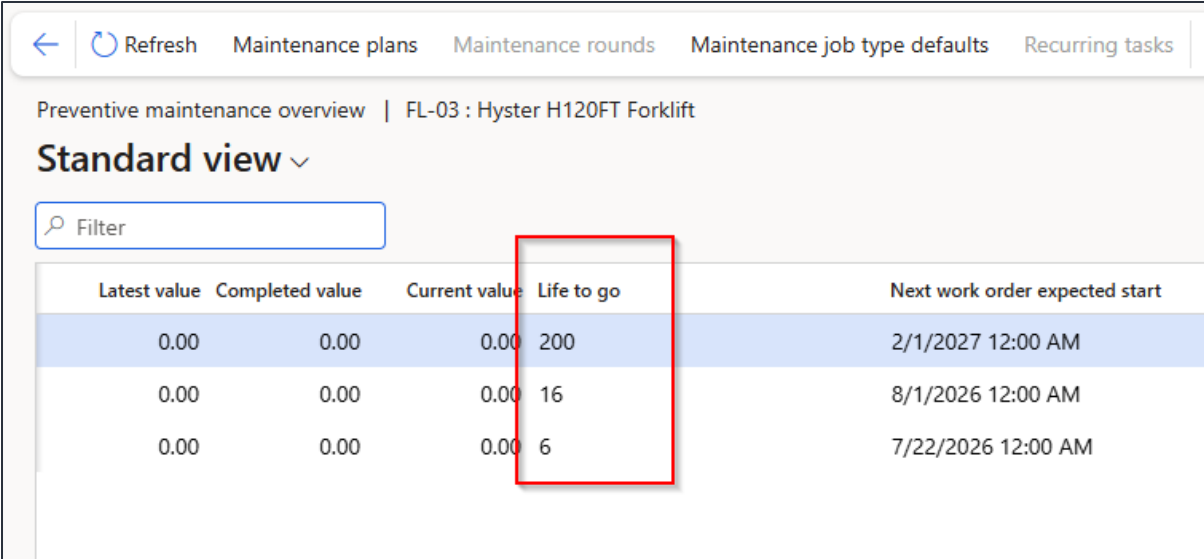
Smaller Improvements

Maintenance Data Import (MDI)

- Import Planning Notes
Import planning notes from external sources

Maintenance Strategy

- **Life to go**
Shows remaining time or usage until next maintenance
 - Counter-based: next value – current value
 - Time-based: days until next work order (negative if overdue)



← Refresh Maintenance plans Maintenance rounds Maintenance job type defaults Recurring tasks

Preventive maintenance overview | FL-03 : Hyster H120FT Forklift

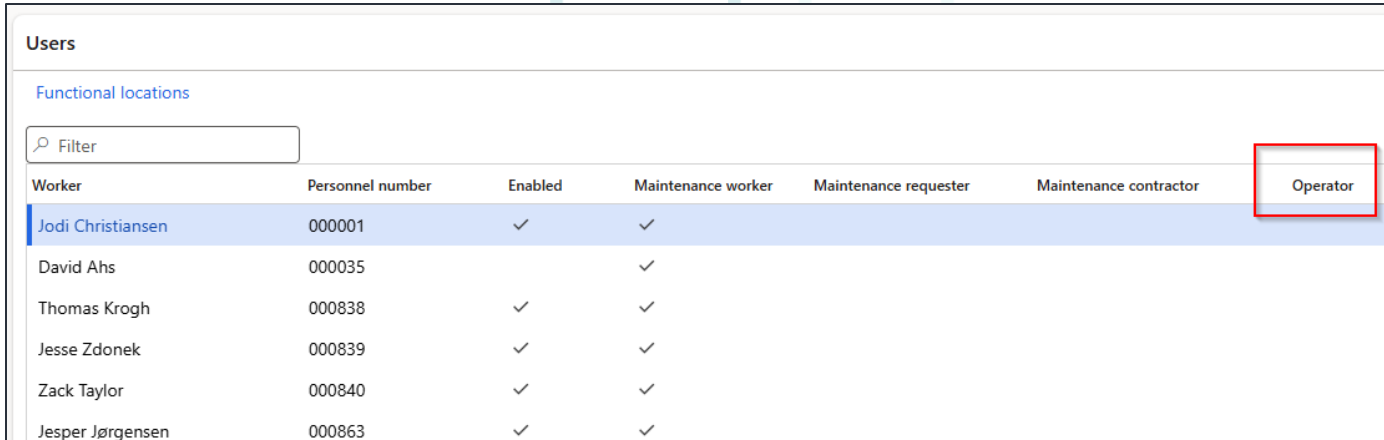
Standard view ▾

Filter

Latest value	Completed value	Current value	Life to go	Next work order expected start
0.00	0.00	0.00	200	2/1/2027 12:00 AM
0.00	0.00	0.00	16	8/1/2026 12:00 AM
0.00	0.00	0.00	6	7/22/2026 12:00 AM

Dynaway Mobile

- **Operator user**
Access to maintenance requests, logbook entries, and tasks
- Tasks-only user role removed



Users

Functional locations

Filter

Worker	Personnel number	Enabled	Maintenance worker	Maintenance requester	Maintenance contractor	Operator
Jodi Christiansen	000001	✓	✓			
David Ahs	000035		✓			
Thomas Krogh	000838	✓	✓			
Jesse Zdonek	000839	✓	✓			
Zack Taylor	000840	✓	✓			
Jesper Jørgensen	000863	✓	✓			

Dynaway Mobile

New module configurations

Label	Description
Under the <i>Gantt chart</i> node	
Gantt chart create	Determines if the user is allowed to create Gantt charts. If the user can create Gantt charts, they can also update and delete those they have created from other people. Default value: false
Under the <i>General</i> → <i>Environment</i> node	
Environment color	Gives a color of the background of the environment selected but no title, the title will be the color of the environment.
Environment title	Gives a text to the environment label for the environment. If no title is set, the default gray color is used.
Under the <i>Work execution</i> → <i>Maintenance requests</i> node	
Maintenance downtime reason code	Determines whether maintenance downtime reason code should be available when creating a request and using "Compact" mode. If using "Wizard" mode, it has been added as a separate field with field name "_productionStopType". Default value: false
Maintenance downtime reason code mandatory	Determines if the maintenance downtime reason code is mandatory or not. If it is not available, this has no effect. This configuration is for "Compact" mode. If using "Wizard" mode, the "_productionStopType" field must be set to mandatory. Default value: false
Maintenance request types available	Determine which request types the user can select from. If none are selected, all will be available.
Responsible group mandatory	Determines if the responsible group is mandatory or not. If it is not available, this has no effect. This configuration is for "Compact" mode. If using "Wizard" mode, the "_workerGroup" field must be set to mandatory. Default value: false
Responsible group modification	Determines whether responsible group should be available when creating a request and using "Compact" mode. If using "Wizard" mode, it has to be added as a separate field with field name "_workerGroup". Default value: false



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Create request

Request type *
Corrective (Corrective request)

Service level
4 (Medium)
If omitted, the default value will be set after synchronization

Execution mode
Select an execution mode

Maintenance downtime *
7/15/26, 5:26 AM
Required when reason code is set

Reason code
Operator (Operator issue)

Attachments
+ Add attachment

Cancel Save

My calendar Work orders Assets Requests More

Work Execution Requests

Limit request types

- Show only relevant request types based on configuration

Maintenance downtime reason code

- Add downtime reason code during request creation
- Automatically creates downtime record for the asset

Responsible group

- Set responsible worker group during request creation
- Can be controlled and made mandatory through configuration

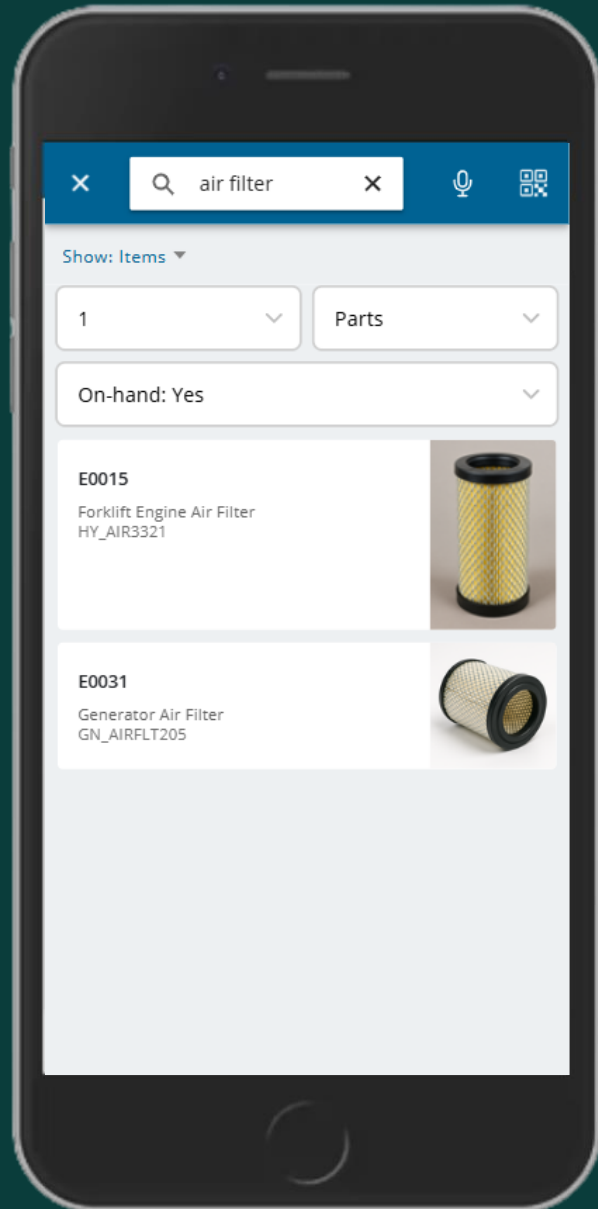
Assign asset to existing requests

- Add asset to requests created in D365 without asset





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Work Execution

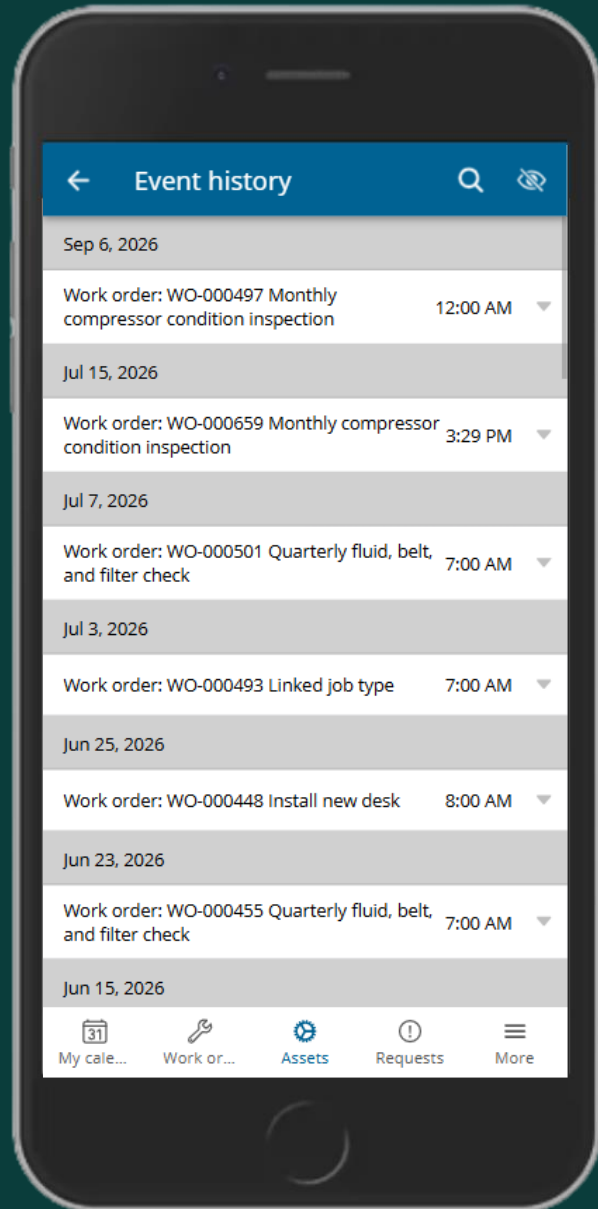
Work orders

On-hand Item Search

- Search only items with available inventory
- Filter by site and warehouse
- Defaults based on functional location or worker setup
- Can be adjusted by the user



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Work Execution

Assets

Event History

- Work order event history now includes work order description
- Provides better context when reviewing history

General

Environment label

- Display environment or legal entity in mobile
- Configurable text and color



Dynaway Scheduling Board

Improvements

- **Context menu (right-click)**
Quick access to actions like unschedule, split, and open
- **Show all text**
Display full text on cards
- Planned absence is now supported

Performance & Layout

- Improved loading and responsiveness
- More compact day view
- Enhanced read-only mode for better overview

The screenshot displays the Dynaway Scheduling Board interface. At the top, there's a header with 'Scheduling board', 'Manage teams', and 'Preferences (2)'. Below this, a navigation bar shows the month 'July 2026' and view options: 'Day', 'Week', 'Two weeks', and 'Four weeks'. A 'Reset' button and a 'Save' button are also present. The main area is a calendar grid for the week of July 13-17, 2026. A task card for 'Monthly Forklift Maintenance' is highlighted on Tuesday, July 14. A context menu is open over this card, listing actions: 'Schedule', 'Split', 'Multi-day split', 'Auto split', 'Unschedule', 'Details', 'Open in work execution', and 'Open in D365'. To the right, a 'Work order list' sidebar shows a search bar, results count (112), and a list of work orders with details like 'Repair work' and 'Doesn't work probably'.



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Gantt Chart

Enhancements

- Create, save, and edit views to reuse planning setups
- Share Gantt charts with users and groups
- Week view for improved planning overview

Planning Experience

- Graphical overview of work orders, STOs, and work order pools
- Drag-and-drop planning (move and resize)
- Improved visibility of schedules and dependencies

The screenshot displays the 'Gantt chart - My work order chart' interface. It features a table with columns for work order details and a weekly timeline from Saturday to Tuesday. A red bar represents a work order spanning from Saturday to Tuesday. A cyan bar is being dragged over the Tuesday column. A 'Create gantt chart' dialog box is open, showing fields for Name, Description, View, Timescale, Date format, Time format, and Full screen refresh interval. The dialog also includes a progress bar and a 'Completed: 0%' indicator.

#	+	ID	Start	End	Duration	Asset	Saturday July 11	Sunday July 12	Monday July 13	Tuesday July 14	Wednesday July 15	Thursday July 16	Friday July 17	Saturday July 18	Sunday July 19	Monday July 20	Tuesday July 21	
1	+	WO-000517	07.09.2026 ...	07.15.2026 ...	6 days 13 ho...		[Red bar]											
2	+	WO-000645	07.13.2026 ...	07.14.2026 ...	1 day 6 hour...				[Cyan bar]									
3	+	WO-000595	07.18.2026 ...	07.25.2026 ...	7 days													

Create gantt chart

Name *
Enter text
Please enter text 0 / 20

Description
Enter text
0 / 60

View *
Missing

Timescale
Day

Date format
Auto

Time format
Auto

Full screen refresh interval
None

Completed: 0%

Cancel Next



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Strengthen AM in D365

with Dynaway Academy

Explore the Dynaway Academy and find the training program that fits your organization.

[Explore training options](#)



Built by the experts behind Asset Management in D365



Courses reflect lessons learned from real implementations



Focused on maintenance operations

Asset Management Fundamentals

Upcoming training dates (2026)



September 29–October 1
CitizenM, Copenhagen, Denmark, EU Europe



October 27–29
Microsoft office, Sydney, Australia, AU APAC



November 17–19
Rocky Point, Tampa, FL, us USA



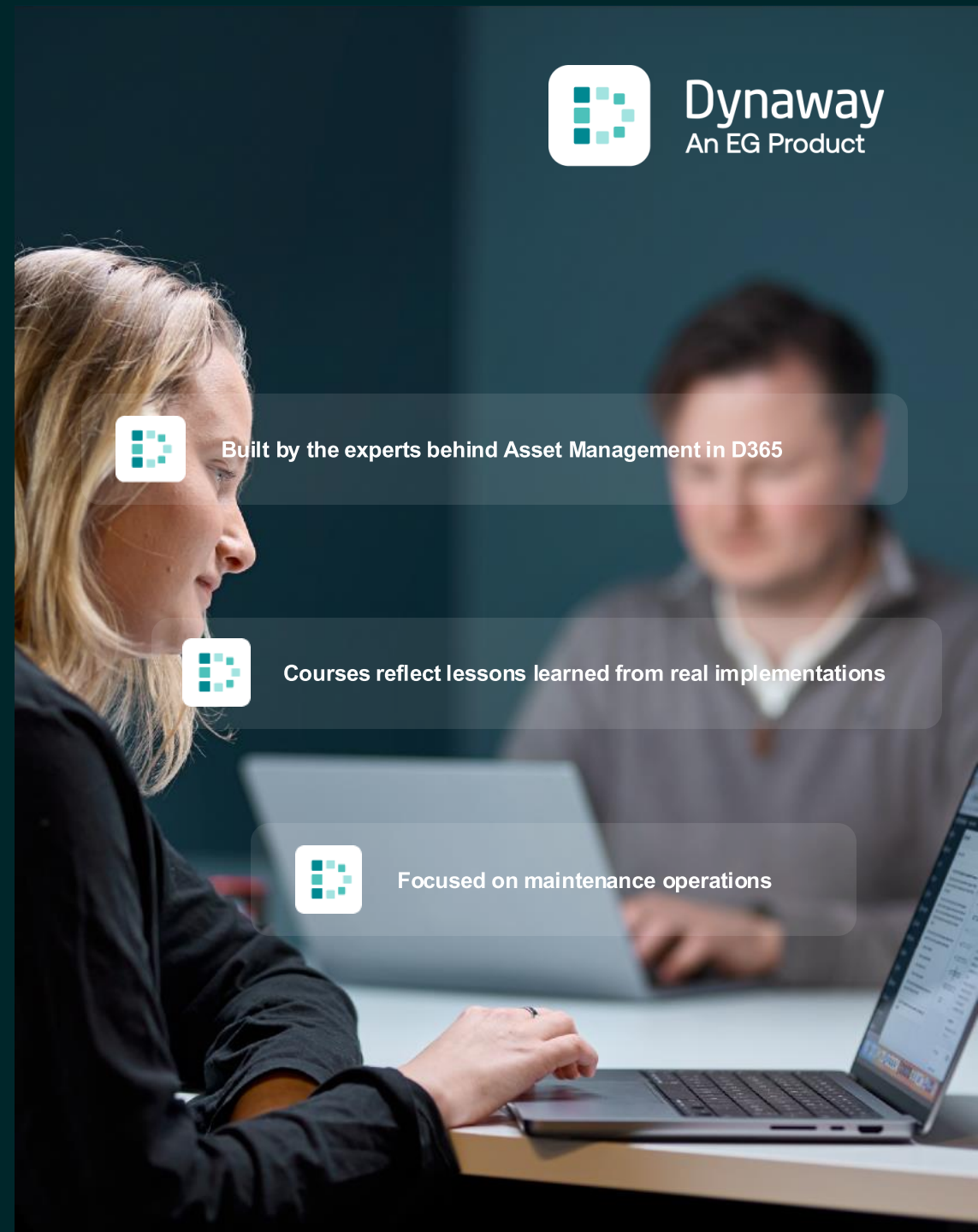
Built by the experts behind Asset Management in D365



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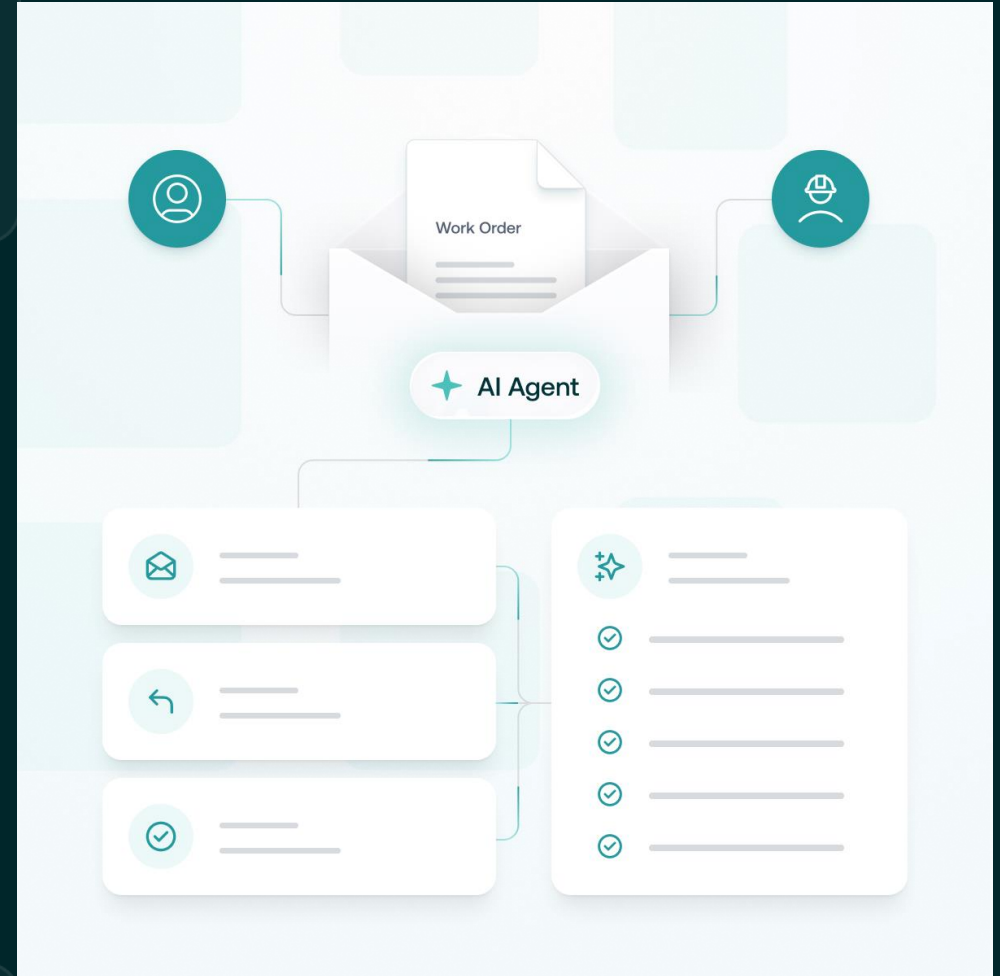


Live session | Jul 23

Contractor replies become WOs updates

Reduce retyping, improve traceability, and
keep WOs updated with the Contractor
Management Agent.

See the Agent in action →

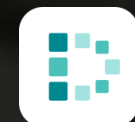


Live session | Aug 25

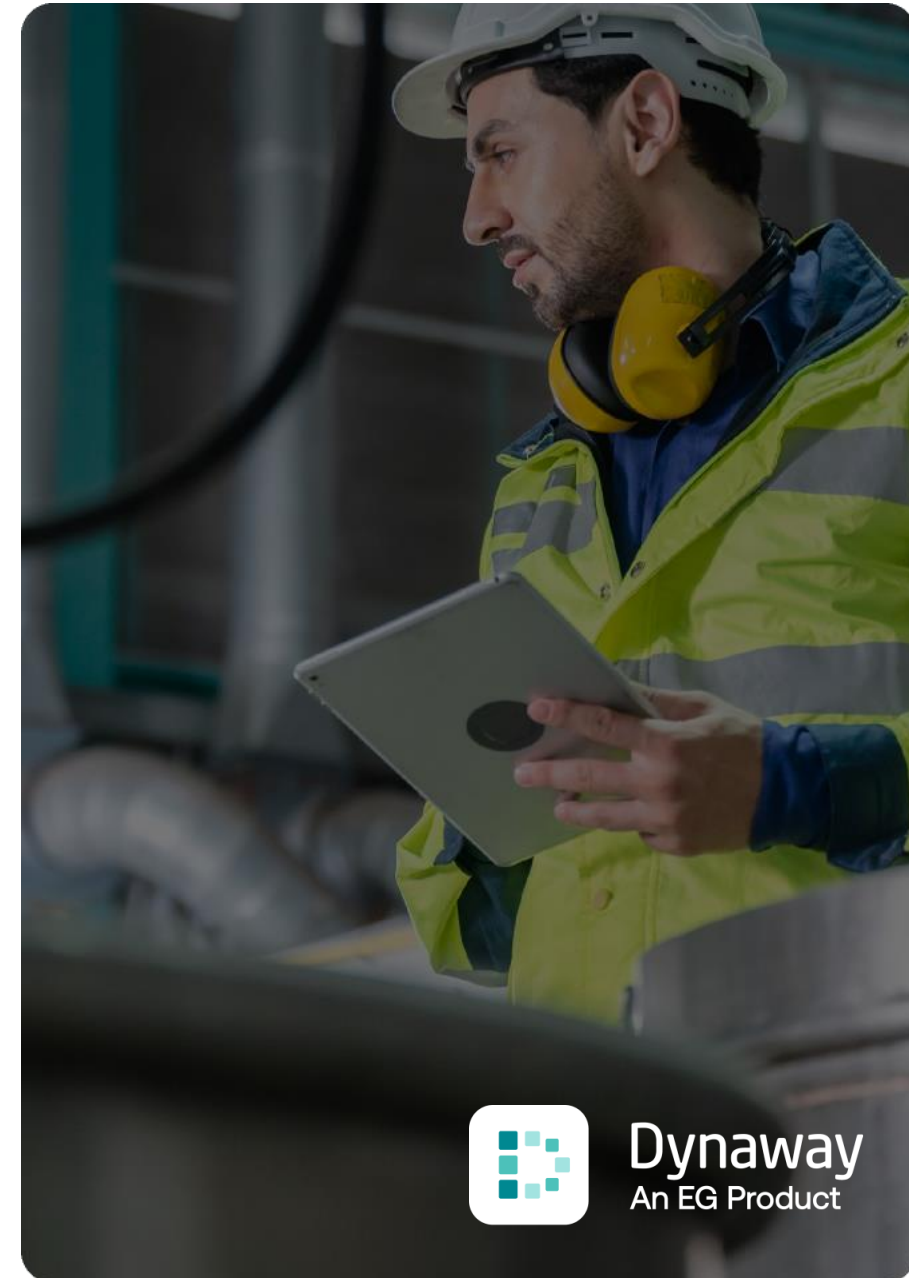
Advanced Asset Management

Extending Microsoft Asset Management Module with the comprehensive functionality.

■ [Registration is open](#)



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Dynaway Help (incl. Release notes)



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